

# Coaching Agreement

*Effective Date: July 22, 2025*

Nobility Parent Coaching LLC (“Nobility”) provides email-based coaching as an included benefit for active members of The Nobility Network. This policy outlines what members can expect from coaching, how communication is handled, and the legal limitations of coaching support.

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## Scope of Coaching

Coaching is offered to support members with topics related to the program(s) or membership(s) they are enrolled in. For example:

- Members of The **Parent Network** may receive coaching on parenting strategies, behavior guidance, establishing routines, developmental expectations, and other family-centered topics.
- Members of **The Childcare Network** may receive coaching relevant to their educational roles, business practices, or professional development.

All guidance and suggestions are provided for educational and informational purposes only. **Members are encouraged to use their own discretion when applying any strategies shared through coaching.**

**Please note:** Coaching does **not** include or replace legal advice, therapeutic services, or medical care. Nobility does not diagnose or treat any mental health or medical conditions and does not provide legal counsel.

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## Coaching Format

- Coaching is provided **primarily through email** correspondence.
- Members may email questions or concerns related to their membership area at any time.
- While there is **no guaranteed timeline for replies**, responses are prioritized and handled with care based on current workload.
- In some cases, additional coaching formats (such as phone calls, virtual meetings, or group coaching) may be made available. These are considered on a **case-by-case**

**basis** and must be mutually agreed upon by the coach and the member.

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## Response Guidelines & Boundaries

- Email coaching is an **unlimited feature** at this time, though this may change depending on workload or membership tier in the future.
  - Members are expected to communicate in a respectful and professional manner.
  - Coaching replies are generally sent **during standard business hours**, Monday through Friday. Emails received on weekends or holidays may be delayed.
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## Confidentiality & Recordkeeping

Coaching communications are stored securely in email and/or cloud-based drive systems to allow for continuity, reference, and risk management. While encryption and data security are important to Nobility, current storage methods may not meet all data protection standards for sensitive health or legal records.

If you are seeking coaching regarding personal or sensitive matters, you acknowledge and accept that these systems are not encrypted to HIPAA or legal standards.

Nobility reserves the right to retain or delete coaching correspondence at its sole discretion.

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## Disclaimers & Limitations of Liability

By participating in Nobility's coaching services, you agree to the following:

- Coaching is **not therapy**, **not legal advice**, and **not medical care**.
- You remain fully responsible for any decisions or actions you take based on the coaching provided.
- Nobility Parent Coaching LLC and its representatives are not liable for any outcomes, injuries, losses, or damages that may result from following coaching advice or

implementing recommendations.

- Results may vary based on individual circumstances, and **no guarantees** are made regarding results, timelines, or effectiveness.

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## Policy Revisions

This policy may be updated from time to time. Continued use of Nobility coaching services constitutes acceptance of the current version.

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